

## Privacy Policy

*Last updated: 01/08/2025*

This Privacy Policy describes how **Skilledhands Technologies Private Limited** ("Rapidity", "we", "us") collects, uses, and protects your personal information when you use our Platform.

### Information We Collect

- Information you provide: name, phone, email, address, payment details.
- Information collected automatically: device details, IP address, cookies, location data (if enabled).

### How We Use Your Information

- To provide and improve the Services.
- To connect you with Experts.
- To process payments and send booking confirmations.
- To send updates, promotions, and service-related messages.
- To comply with legal requirements.

### Sharing of Information

We may share your information with Experts, payment processors, affiliates, and government authorities if required by law. We do not sell personal data.

## **Data Retention**

We retain your data as long as needed to provide Services or comply with legal obligations.

## **Security**

We use reasonable safeguards to protect your data but cannot guarantee absolute security.

## **Your Rights**

You may request access, correction, or deletion of your data, or withdraw consent by emailing **contact@rapidit.in**.

## **Children**

The Platform is not intended for individuals under 18.

### **Grievance Officer:**

Samir Kumar Swain

Email: **samir@rapidit.in**

Time: Monday – Saturday, 10:00 a.m. – 6:00 p.m.

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